

# FREQUENTLY ASKED QUESTIONS ABOUT COMPUTER GUEST PASSES

## **Are visitors and non-students of the University of Utah able to use the Marriott Library?**

Visitors are welcome to use our resources.

## **Where do I get a computer guest pass?**

Visitors may get a computer guest pass at the Level 1 Information Desk by showing a valid government-issued ID. The library offers two (2) different types of guest passes:

- GP - Guest Pass
- GX - Guest Pass Extended Pass

## **May I use wireless internet on my personal device?**

Yes. The University of Utah provides free wireless network access. Go to [onboard.utah.edu](http://onboard.utah.edu). Access is subject to agreement of Terms & Conditions. If you need help, call the UIT Help Desk at 801-581-4000 option 1 or visit [www.it.utah.edu](http://www.it.utah.edu).

## **Is there a time restriction for guest passes?**

Yes. GP guest pass is only valid for two hours. GX guest pass is valid for the entire library day.

## **How do I get a GX guest pass?**

GX is an extended guest pass only available for patrons that meet one of the following criteria, verifying ID is required:

- Government employee (Federal, state, local, county, or city)
- Public or private Utah school teacher or administrator K-12 grade
- Matriculated high school student (16 years and above unless with parental permission)
- Marriott Library Expanded Permit Holders (annual \$100 fee)
- University of Utah Alumni
- Marriott Library Advisory Board (MLAB)
- Utah Academic Library Consortium (UALC) – student or employee
- Greater Western Library Alliance (GWLA) member institutions – student or employee
- Pacific Coast Conference (PAC-12) – student or employee

## **How many guest passes may I receive each day?**

Patron's may receive one guest pass per day.

## **Can I print?**

Yes, you can print from any computer on levels 1 or 2 for a fee. You can pay for prints with a credit or debit card at the Level 2 Knowledge Commons desk.

## **Am I able to use certain technology besides computers?**

Visitors have access to microfilm readers and large format scanners in the Knowledge Commons. 3D Printing is not available to visitors per library policy.

## **Do my state taxes pay for the public computers in the Marriott Library?**

No, the public computers in the library are purchased with computing fees charged to students registered for classes at the University of Utah.

## **Could I be asked to leave my computer before my time is up?**

Yes. University of Utah faculty, staff, and students have first priority. You may be asked to leave your computer during periods of peak demand by a message that will be broadcast over the library's public address system.

## **What kind of work can I do using library networked computers?**

Use of guest passes is governed by state and federal law, the University of Utah Information Resources Policy (4-002) and the Marriott Library Computer Acceptable Use Policy. These resources are intended to be used for educational purposes and the legitimate business of the University and in a manner consistent with the public trust. Appropriate use includes instruction, independent study, continuing education, authorized research, independent research, and the official work of the offices, departments, and recognized student and campus organizations of the University. These policies prohibit the following:

- Unauthorized recreational game playing
- Commercial and other for-profit activities
- Illegal sharing of copyrighted materials
- Account sharing—only one user may use guest pass
- Gambling
- Obscenity and child pornography
- Knowingly spreading worms or viruses, hacking, or engaging in any activity that interferes with the proper operation of University or other systems or networks. This includes the distribution of unsolicited, mass email.
- Monopolizing information resources for personal entertainment

## **Can I use library electronic resources from home (off campus) with my guest pass?**

Due to the license agreements the Marriott Library has negotiated with vendors and publishers, most of the databases, online journals and electronic books offered by the library are only available to current University of Utah students, faculty, and other employees. Individuals who are not current students, faculty members, or otherwise employed by the University may secure access to some electronic resources if using a library computer while in the building.

**Are there certain databases I am not able to use as a guest?**

In most cases, the majority of databases and ebooks do not require users to authenticate using a University Identification (uNID). However, there is some resources which require that users sign in to gain access. The login requirement is due to contractual agreements or security concerns. The resources listed below are only available to current University of Utah students, faculty, and staff and require users to always authenticate:

- American Chemical Society (won't require login while on campus but there are download limits)
- American Speech-Language Hearing Association (won't require login while on campus but there are download limits)
- Bizminder
- CCC Get it Now
- EBL (ProQuest Ebook Central)
- GDCvault.com
- IIIExplore
- Orbis
- Routledge Handbooks
- S&P Global NetAdvantage
- Safari Tech Books
- SciFinder Scholar
- Swank Digital Campus
- University of Chicago Journals (won't require login while on campus but there are download limits)
- UpToDate
- Wiley Online Library (won't require login while on campus but there are download limits)

**Library employees and administration reserve the right to enforce these guidelines consistent with State law and University policy, including the University of Utah Code of Student Rights and Responsibilities. The library reserves the right to refuse access and borrowing privileges to any person who fails to observe library regulations. Disobeying the reasonable direction of a library employee may result in the dismissal of any patron from the library. Library employees reserve the right to ask users for identification when using library or university property. Violation of any of these policies will result in a warning and/or expulsion from the library. Any patron, including public visitors, who violate these rules, may be disciplined in accordance with applicable university policies and procedures. Patrons who violate these rules may also be subject to criminal sanctions and penalties, and may be removed from the university pursuant to the Utah Criminal Code 76-8-701 to 717 and Utah Rule 805-4. Failure to follow state and federal law, the University of Utah Information Resources Policy (4-002) and the Marriott Library Computer Acceptable Use Policy may result in revocation of privileges. Patrons who exhibit a pattern of offensive or disruptive behavior may be denied access to the library for a period of time determined by the library. Any visitor not complying promptly with such requests or orders will be liable for the legal consequences of such non-compliance including arrest and punishment for trespass and disorderly conduct. University of Utah Police will be contacted when necessary.**

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